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## TERMS AND CONDITIONS WHOLESALE AND TOUR OPERATORS

**ACCEPTANCE:** Deposit or Payment on your booking constitutes your acceptance of these Terms and Conditions, which are subject to change without notice.

**SECURING BOOKING:** All bookings require a credit card number (Visa or MC) or an open invoice number to hold and confirm reservations ("DEPOSIT"). Some bookings, based upon tour or event components and complexity of the arrangements, may require an upfront non-refundable deposit; you will be notified if this is the case.

**PAYMENT:** Full payment is due 30 days prior to tour departure or event date. Some tours, accommodations or events require earlier payment and you will be advised if this is the case. Late or nonpayment may cause automatic cancellation of your booking.

**CHANGES/CANCELLATIONS:** Once the booking has been confirmed, a \$20 per booking change fee will apply (after one free). Cancellation penalties may vary depending on the products booked. Customer's cancellations before the full payment due date will incur no penalty other than the loss of any collected deposits as stated in SECURING BOOKING. Customer cancellation on or after the full payment due date, but more than 7 days prior to departure, will incur a penalty equal to 50% of the total payment. EverGreen Escapes, LLC will make no refunds for customer cancellations made 7 or fewer days before departure or subsequent to travel commencement. Other cancellation fees or refunds for customer cancellation are at the discretion of the hotels, tour operators, rental car agencies and other Service Providers with which customer has reserved travel and tour related services. Insurance purchases are always non-refundable.

**INSURANCE:** Travel insurance, can be purchased to cover penalty costs in the event you need to cancel or change your travel plans (subject to approval of claim by the insurer). It also can provide medical and emergency assistance protection as well as some loss and delay coverage. Travel insurance is available through our office.

**VALIDITY/CHANGES:** Your itinerary contains information believed to be accurate at the time of publication. EverGreen Escapes LLC reserves the right to modify an itinerary or substitute tour components and inclusions without prior notice.

*QUOTES: Unless guaranteed in writing with a specific expiration date, quotes from our office are subject to change until full payment is made.*

**CHILDREN:** Child discounts are sometimes available depending on the travel products selected. Please note some travel products do not allow children below a certain age. If traveling with children please always check for specials and restrictions.

**PASSPORTS/VISAS:** All travelers are advised, if not required, to hold a valid Passport. Additional Travel Documents, such as Visas, may be required depending upon the countries to be visited. It is the sole responsibility of each traveler to ensure that he or she meets the Travel and Immigration requirements of their country of citizenship and those of the countries to be visited. EverGreen Escapes LLC will not be held liable or responsible in any way for any traveler's failure to obtain Travel Documentation necessary for their trip. United States citizens are encouraged to visit <http://travel.state.gov/> for additional information. Citizens of other countries should check with the consulate or embassy of the country or countries they plan to visit.

**WAIVER OF RESPONSIBILITY AND LIABILITY:** You specifically agree that EverGreen Escapes, LLC, and/or associated companies, will not be held responsible or liable in any way due to any detention, delay, loss or damage, sickness or injury, however or by whatsoever cause and of whatever kind occurring of or to you at any time. In some cases we act as agents for the companies supplying the travel services you purchase. In no event will our liability exceed that of refunding the amounts paid by you to us for your travel. If you do book travel with us, this means you specifically agree not to hold us liable for any thing, consequential or not, foreseeable or not.

**ENVIRONMENT & WILDLIFE:** Our clients always maintain a respectful distance while watching or photographing wildlife. Move slowly and quietly around wildlife when hiking. Avoid brightly colored clothes; wear drab greens and browns instead. Do not pick wildflowers or trample over their habitats. Stay on the trail. Shore side, refill all holes and return large rocks to their original positions. Observe limits on the collection of edible species, and forgo the collection of others for souvenirs. Handle tide pool creatures gently and briefly, and return them to their original places. Educate others about ethical wildlife observation-spread the word. Be a responsible traveler.